



FEMA

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News Release

San Diego Disaster Recovery Center Transitioning to SBA Disaster Loan Outreach Center

SACRAMENTO, Calif. – The Disaster Recovery Center (DRC) in San Diego County in Bonsall will transition to a U.S. Small Business Administration (SBA) Disaster Loan Outreach Center (DLOC) as of Monday, Feb. 5.

DRCs are jointly run by the California Governor's Office of Emergency Services (Cal OES) and the Federal Emergency Management Agency (FEMA). Representatives from Cal OES, FEMA, SBA and other state and federal agencies staff the DRCs. They offer survivors of the December wildfires and recent mudslides disaster assistance resources.

The center will close at 6 p.m. on Saturday, Feb. 3. The premises will reopen on Monday, Feb.5, as an SBA DLOC. Hours will be 9 a.m. to 6 p.m. Monday through Friday.

SBA customer service representatives will be at the DLOC to meet with businesses and residents to answer their questions, explain SBA's disaster loan program and close their approved disaster loans.

As any DRC closes, those affected are reminded that FEMA is a phone call, a mouse click, or FEMA app away. Disaster survivors can go online at DisasterAssistance.gov, use the FEMA app, or call **800-621-3362** or **800-462-7585** for TTY users. Applicants who use 711 or Video Relay Service can call 800-621-3362. The toll-free numbers are open 7 a.m. to 10 p.m., local time, seven days a week.

For more information on California recovery, visit the disaster web page at www.fema.gov/disaster/4353, Twitter at <https://www.twitter.com/femaregion9> or <https://WildfireRecovery.org> .

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All FEMA disaster assistance will be provided without discrimination on the grounds of race, color, sex (including sexual harassment), religion, national origin, age, disability, limited English proficiency, economic status, or retaliation. If you believe your civil rights are being violated, call 800-621-3362 or 800-462-7585(TTY/TDD).

FEMA's mission is to support our citizens and first responders to ensure that as a nation we work together to build, sustain, and improve our capability to prepare for, protect against, respond to, recover from, and mitigate all hazards.

The SBA is the federal government's primary source of money for the long-term rebuilding of disaster-damaged private property. SBA helps businesses of all sizes, private nonprofit organizations, homeowners and renters fund repairs or

rebuilding efforts and cover the cost of replacing lost or disaster-damaged personal property. These disaster loans cover losses not fully compensated by insurance or other recoveries and do not duplicate benefits of other agencies or organizations. For more information, applicants may contact SBA's Disaster Assistance Customer Service Center by calling 800-659-2955, emailing disastercustomerservice@sba.gov, or visiting SBA's website at www.sba.gov/disaster. Deaf and hard-of-hearing individuals may call the TTY line at 800-877-8339.