



COUNTY OF SAN DIEGO

MAY 2014 FIRE RECOVERY & ASSISTANCE SERVICES

What your County is doing to help

During this crisis, your County government is dedicated to ensuring residents' safety, and to helping residents restore their homes, property, security, peace of mind and quality of life.

The County of San Diego serves nearly three million residents spread over nearly 4,000 square miles. Roughly half a million of these residents live in the County's unincorporated area. The remainder of the population resides in the County's 18 incorporated cities. To provide vital services during this crisis, the County is working closely with other local jurisdictions, State and federal agencies, and a number of charitable and community service organizations. Please use this resource sheet to access some of these services. A more complete listing and links to fire information and services are available on the County's Recovery Web site:

HELPING YOU REBUILD OR REPAIR YOUR HOME:

- The County will waive all building permit fees
- Hotline info about rebuilding (858-586-2650)
- Damage Assessment Teams are in the field assessing damages
- "Head of the line" permit service
- Priority building inspections as you rebuild
- Free Emergency Temporary Occupancy Permit during rebuild
- Extra staff will help you through the process

Website - <http://www.sdcountyrecovery.com/>

COUNTY SERVICES FOR FIRE VICTIMS		
SERVICE NEED	DESCRIPTION OF SERVICE	CONTACT
Air quality information	The County's Air Pollution Control District provides information regarding fire impacts on air quality.	858-586-2600
Ash removal information	Information about safe removal of ash.	888-846-0800
Consumer fraud	Price gouging of fire victims will be investigated by the District Attorney.	619-531-3507
Damage to roads or bridges	Report any damage to County roads and bridges.	877-684-8000
Dead animal disposal	General questions about animal disposal. Commercial agriculture. Private company that provides the service; a fee will apply.	619-236-4250 858-694-2739 858-279-8242
Erosion and sediment control	Information on post-fire runoff and sediment control measures.	888-846-0800
Food safety questions	Food safety tips and restaurant inspections/info.	858-505-6900
Hazardous waste Toxic household materials	Questions or concerns about partially burned or exposed toxic or household hazardous waste (paint, pesticides, etc.)	858-505-6880 877-713-2784
Lost pets	Contact County Animal Services.	619-236-2341
Medical Examiner	Contact the Medical Examiner regarding identification of deceased loved ones and recovery of personal effects.	858-694-2895
Property tax relief	The San Diego County Assessor will provide temporary tax relief to fire victims with destroyed or damaged homes.	619-236-3771
Rebuilding your lost or damaged home	If your home has been destroyed or damaged by fire, the County will provide fee waivers and expedited services to help you rebuild.	858-694-3876
Reclaiming large animals/livestock	Large animals and livestock will be held for an extended period at temporary emergency shelters.	619-236-4250
Waste/debris removal	Information about waste/debris removal.	888- 846-0800
Water quality questions/concerns	Purifying water, well disinfection, boil water advisories, etc.	858-565-5173

OTHER FIRE VICTIM ASSISTANCE AND RECOVERY SERVICES		
SERVICE NEED	DESCRIPTION OF SERVICE	CONTACT
Aid/Relief organizations	San Diego American Red Cross www.sdarc.org Federal Emergency Management Agency (FEMA) www.fema.gov	619-542-7640 800-621-FEMA (800-621-3362)
Assistance for small businesses	Small Business Administration (SBA) www.sba.gov	800-488-5323
Disaster Welfare Inquiry	Information regarding whether loved ones have shown up at shelters.	800-951-5600
Insurance questions	California Department of Insurance www.insurance.ca.gov	800-927-HELP (800-927-4357)
Meals for homebound seniors/disabled	A hot meal can be delivered each weekday and frozen meals for the weekends. www.meals-on-wheels.org	619-260-6110
Tax relief	Federal – Internal Revenue Service (IRS) www.irs.gov/newsroom State – Franchise Tax Board www.ftb.ca.gov/aboutFTB/press	800-829-1040 800-712-3000
Utilities – AT&T Communications	www.att.com	800-331-0500
Utilities - Cox Cable	www.cox.com/SanDiego	619-262-1122
Utilities - San Diego Gas & Electric	www.sdge.com	800-411-SDGE (800-411-7343)
Utilities - Time Warner Cable	www.timewarnersandiego.com	858-695-3220 888-918-6591
Waste/debris disposal	Otay Landfill 1700 Maxwell Road, Chula Vista Ramona Landfill 20630 Pamo Road, Ramona Sycamore Landfill 8514 Mast Boulevard, Santee Miramar Landfill 5161 Convoy Street, San Diego	619-421-3773 760-789-3410 619-562-9426 858-694-7000
Water - Supply questions Water – Wells	San Diego County Water Authority www.sdcwa.org County of San Diego - Land & Water Quality www.sdcountry.ca.gov	760-480-1991 858-565-5173

HOW YOU CAN HELP		
SERVICE	SERVICE PROVIDER	CONTACT
DONATIONS	San Diego American Red Cross Disaster Relief Fund www.sdarc.org Goodwill Industries www.sdgoodwill.org San Diego Foundation www.sdfoundation.org San Diego Salvation Army www.sandiego.salvationarmy.org	800-435-7669 619-225-2200 619-235-2300 619-699-7272
VOLUNTEERING	San Diego American Red Cross www.sdarc.org/contact.asp Goodwill Industries www.sdgoodwill.org San Diego Blood Bank www.sandiegobloodbank.org/volunteers Volunteer San Diego / United Way www.volunteersandiego.org	858-309-1261 619-225-2200 619-296-6393 858-636-4131

OTHER FIRE-AFFECTED JURISDICTIONS		
JURISDICTION	WEBSITE	CONTACT
City of Carlsbad	http://news.carlsbadca.gov/news/carlsbad-fire-information	760-602-2740
City of San Marcos	http://www.ci.san-marcos.ca.us/	760-744-1050