

**Contractor State Licensing Board:** Unscrupulous, unlicensed contractors often prey on victims of natural disasters. It is a felony to contract without a license in a declared disaster area. Consumers can protect themselves by using CSLB's resources to check a contractor's license status and history. Call 800-321-2752 or visit [www.cslb.ca.gov](http://www.cslb.ca.gov) to learn more and look up a contractor's license.

**Department of Insurance:** Can help consumers with understanding the insurance process, deal with delays/denials of claims, and where to get flood insurance. Call 800-927-4357 or visit [www.insurance.ca.gov](http://www.insurance.ca.gov)

**Department of Motor Vehicles:** Acquire new ID cards and licenses as well as replace lost titles and registrations. Visit [www.dmv.ca.gov](http://www.dmv.ca.gov), call 800-777-0133, or visit one of their local offices in San Marcos, Poway, or El Cajon.

### Debris Disposal Dumpster Locations:

- Downtown Ramona – Olive Street just east of the Maple Street intersection at the Department of Public Works Material Storage Yard
  - San Diego Country Estates – End of Gunn Stage Road
  - San Diego Country Estates – End of San Vicente Road just past Barona Mesa Road Hours of Operation:
  - Visit [SDCountyRecovery.com](http://SDCountyRecovery.com) for the latest on hours and dates of operation for the dumpsters
- The County's debris removal service provider will also cycle through impacted areas to collect mud, silt and rocks in front of residential properties requiring assistance with removal. Please notify Michael Khoury of the County's Dept. of Public Works if you have placed mud/silt in front of your property that you need collected. His contact info: 858-694-3097 or [Michael.khoury@sdcounty.ca.gov](mailto:Michael.khoury@sdcounty.ca.gov)

### Sand and gravel bags:

- Sand and gravel bags are available to the public at the end of Gunn Stage Road in San Diego Country Estates in Ramona
- Sandbags and sand are available to the public at:  
Fire Station 82  
3410 Dye Rd, Ramona, CA 92065  
760-788-2269

### Additional Assistance:

American Red Cross: 858-309-1200  
Salvation Army: 619-231-6000  
2-1-1 San Diego: 2-1-1  
County of San Diego Behavioral Health Services Access and Crisis Line: 888-724-7240 TDD: 619-641-6992

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## Recovery Organizations, Services & Contact Information

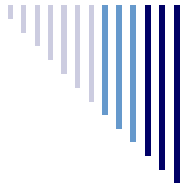


### County of San Diego Office of Emergency Services

5580 Overland Ave., Suite 100  
San Diego, CA 92123  
Phone: 858-565-3490  
Fax: 858-565-3499

[www.SDCountyRecovery.com](http://www.SDCountyRecovery.com)

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## Community Resources

## County Health Resources

## County Property & Environmental Resources

Visit [SDCountyRecovery.com](http://SDCountyRecovery.com) to learn more about these and other Recovery resources.

**2-1-1 San Diego:** 2-1-1 San Diego is a resource and information hub that connects people with community, health and disaster services through a free, 24/7 stigma-free confidential phone service and searchable online database. 2-1-1 serves the entire population of the County. Call 2-1-1 or visit [www.211sandiego.org](http://www.211sandiego.org)

**American Red Cross:** Provides emergency assistance and long-term recovery services to people affected by disaster or threat of disaster. Immediate response services include food, water, clothing, shelter, limited supplemental medical aid, and mental health services. Call 858-309-1200 or visit: [www.sdarcc.org](http://www.sdarcc.org)

**Salvation Army:** Provides disaster response teams to serve at disasters and long-term disaster recovery services. Response services include spiritual ministry, identification/registration for locating victims, food services, shelter, financial assistance, donated goods, counseling, case management, and advocacy. Call 619-231-6000 or visit [www.sandiego.salvationarmy.org](http://www.sandiego.salvationarmy.org)

**Voluntary Organizations Active in Disasters (VOAD):** VOAD enhances the efforts of member organizations through interagency planning, relief, response and recovery activities, all directed toward the goal of giving area residents adequate and timely services, impartially and uniformly delivered, when a disaster strikes. Visit: [www.sdvoad.org](http://www.sdvoad.org)

**Community Recovery Team (CRT):** The Regional Community Recovery Team is a network of non-profit, community-based organizations, faith-based organizations and governmental agencies active in disaster recovery, operating in San Diego County. Visit: [www.communityrecoveryteam.org](http://www.communityrecoveryteam.org)

**Aging and Independence Services:** Fosters dignity and quality of life for seniors and individuals with special needs in San Diego County by providing access to information, case management, health services, advocacy, and community services. Call 800-510-2020 or visit [www.ais-sd.org](http://www.ais-sd.org)

**Public Health:** Provides a variety of health care and health education services to help low-income individuals and families prevent illness and maintain good health, understand health needs, plan for health care, learn good health practice, and use community resources. Call 619-229-5400

**Behavioral Health:** Promotes recovery and well-being through prevention, treatment, and intervention, as well as integrated services for clients experiencing both mental illness and alcohol or other drug issues. Access & Crisis Line: 888-724-7240 or visit [www.sdcounty.ca.gov/hhsa](http://www.sdcounty.ca.gov/hhsa)

### **Family Resource Center:**

Family Resource Centers assist County residents seeking financial public assistance or medical insurance coverage, such as CalFresh and Medi-Cal programs. Clients are required to meet specific eligibility requirements determined by the state. Call 866-262-9881 or visit [www.accessbenefitssd.com](http://www.accessbenefitssd.com)

### **Planning and Development Services:**

Provides engineering and review services for construction and development projects throughout the unincorporated areas of San Diego County. Call 858-565-5920 and ask about no fee permits for disaster survivors.

**Department of Public Works:** Responsible for construction and maintenance of roads and highways in the unincorporated areas of the county, to the management of the region's sanitation and flood control districts. Call the DPW Stormwater Hotline at: 888-846-0800

**Assessor/Recorder/County Clerk:** Responsible for locating, identifying and appraising all vacant land, improved real estate, business property, and certain mobile homes, boats and aircraft for property tax purposes. State law allows the Assessor's Office to temporarily reduce the assessed value of a property that was damaged or destroyed through no fault of the property owner. The damage must exceed \$10,000 and an application must be filed within 12 months from the date the damage occurred. Call 858-505-6262 or [www.sdarcc.com](http://www.sdarcc.com) to complete an application form.

### **Department of Environmental Health**

Protects public health and safeguards environmental quality. Call 1-877-713-2784 or visit [www.wastefreesd.org](http://www.wastefreesd.org) to learn about disposing of household hazardous waste, mold, and to speak with an industrial hygienist.